



Virginia Information Technologies Agency



# CIO Status Report

**Lemuel C. Stewart, Jr.**  
CIO of the Commonwealth

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Information Technology Investment Board  
October 19, 2006



**expect the best**



## Highlights Since Last Meeting

- Jim McGuirk appointed to serve on Council on Virginia's Future
- Submitted VITA's quarterly report to the Governor and the General Assembly on October 29
- Held first AITR Communications meeting on September 19
- SWAM update given to Governor Kaine on August 18
- COVITS2006 attended by numerous VITA employees



## National Awards

- Virginia moved up from third place to second in the Center for Digital Government's "Digital States Survey"
- The Virginia Department of Social Services (VDSS) won first place in the "Government to Government" category of the national 2006 Digital Government Achievement awards
- VITA's **Virginia.gov** (state's Web portal) moved up from fifth place to fourth in this year's "Best of the Web" competition in large part due to a significant redesign reflecting the 400<sup>th</sup> anniversary of Jamestown which was launched earlier this year



## Audit Update

- Action Plan for the May 2006 APA Report on Information Technology Governance and VITA Operations
  - 9 of 21 actions completed
  - 10 of the remaining 12 actions are on schedule and 2 actions are behind
- VITA Internal Audit Services issued two reports
  - Network Perimeter with 4 corrective actions
  - Federal Tax Information Safeguards with 2 corrective actions



# Quarterly Security Statistics Report

Current Reporting Period: 7/1/06 thru 9/15/06

Number of Reported Incidents since start of Incident Reporting (January 2005)				42	
		This Quarter	Previous Quarter	Change	Year to Date
1	# of Incidents Reported	8	0	8	12
2	* # of viruses blocked at VITA Central	147,318	97,610	49,708	414,914
	*Mthly average # of viruses blocked at VITA Central	49,106	32,537	16,569	51,864
	*Wkly average # of viruses blocked at VITA Central	12,277	8,134	4,143	12,966
3	* # of bad connections blocked at VITA Central firewall (DENYS)	85,958,811	92,086,856	-6,128,045	217,568,859
	* Mthly average # of bad connections blocked at VITA Central firewall (DENYS)	28,652,937	30,695,619	-2,042,682	25,596,336
	* Wkly average # of bad connections blocked at VITA Central firewall (DENYS)	7,163,234	7,673,905	-510,670	6,401,172

\*The statistics do not reflect VITA's remote locations. A centralized security incident monitoring capability does not exist today. One of the objectives of transformation is to provide centralized monitoring and reporting of security incidents.



# Security Statistics Report

1. Number of Reported Incidents this quarter - The number of information security incidents reported to the CIO as required by §2.2-603 of The Code of Virginia.

## Incident Reporting:

Reported Security Incidents include, but are not limited to the following:

- Denial of Service

- Unauthorized Access (e.g. Intrusion/Hack)

- Website Defacement

- Malicious Code (e.g. virus/worm that affect servers or multiple workstations or Trojan,)

- Threat/Harassment via electronic medium (includes employees)

- Misuse of Systems (internal or external, includes inappropriate use by employees)

Routine probes, port scans, or other common events are not reported.

2. Number of viruses blocked by anti-virus software at VITA Central.
3. Number of connections blocked by VITA Central firewalls.



# FY 2006 Financial Results

As of June 30, 2006

	FY06 Budget	FY06 Actual YTD Results
Revenues, including transfers in	\$296,050,223	293,415,446
Expenses, including transfers out	294,043,960	291,386,884
Net change	2,006,263	2,028,562
Ending retained earnings		56,062,031



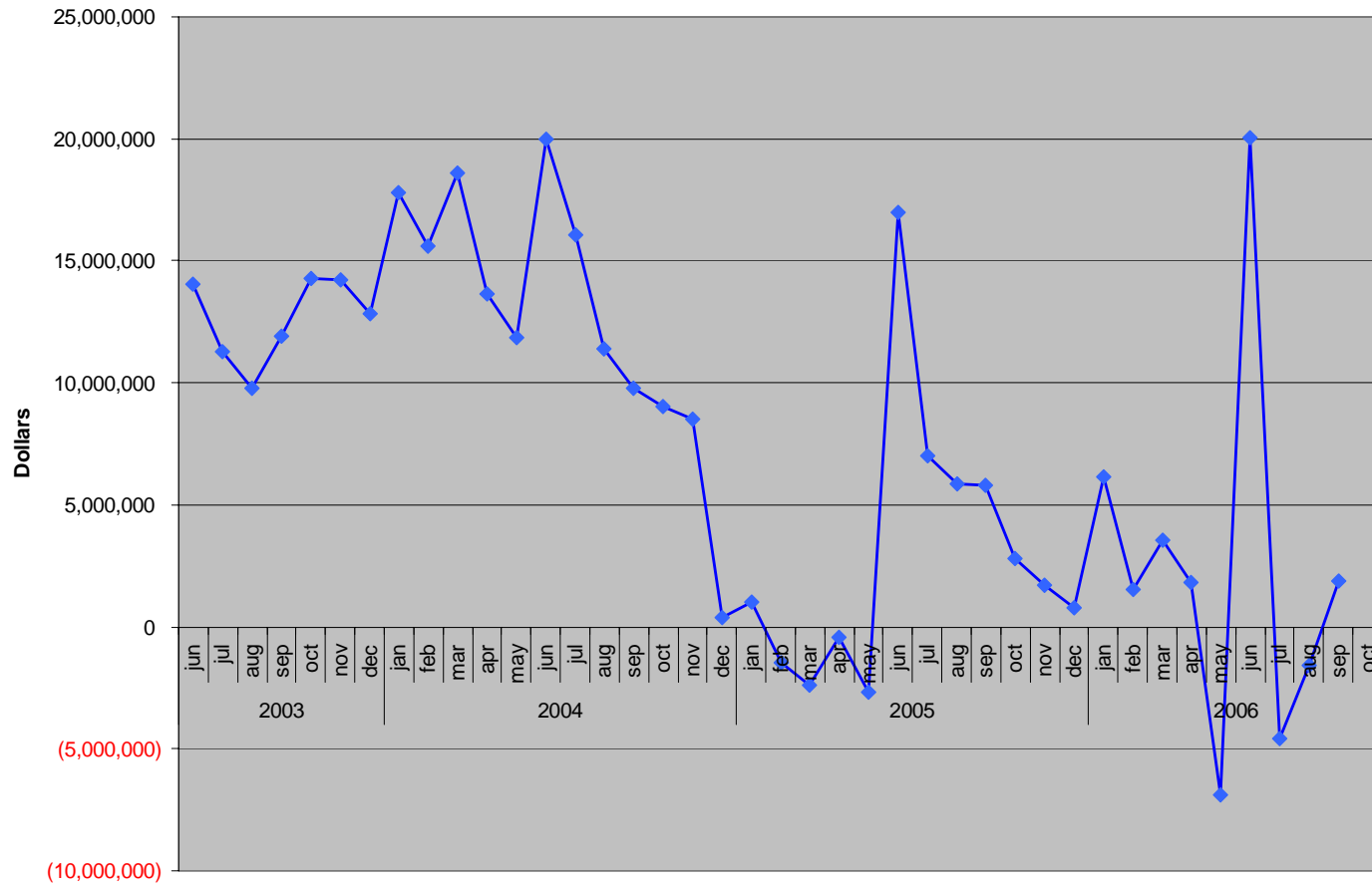
# FY 2007 Financial Results

As of September 30, 2006

	FY07 Budget	FY07 Actual YTD Results
Revenues, including transfers in	\$317,134,283	77,687,180
Expenses, including transfers out	311,406,005	71,515,664
Net change	5,728,278	6,171,516
Ending retained earnings		61,453,411



# VITA ISF Cash On-Hand (end of month)





## CIO Major IT Project and Procurement Actions Since the August Board Meeting

- **Project Planning Approval**  
None
- **Project Development Approval**  
None
- **Contract Approval**  
DOF: Integrated Forest Resources Information System – Forest Protection and Mobile Computing (GPS enabled PDA devices)
- **Project Suspension**  
DPOR: Electronic Access to the Government Licensing and Enforcement System

NOTE: See the October ITIB Major IT Project Status Report (provided separately) for a complete status of the Commonwealth major IT project portfolio.



# Major IT Project Status Report Summary

CIO Assessment	Number	Percent	Dollar Value	Percent
Red	1	4.8%	\$ 12,100,000	2.4%
Yellow	5	23.8%	\$ 30,768,562	6.0%
Green	14	66.7%	\$ 461,188,173	90.3%
Suspended	1	4.8%	\$ 6,750,000	1.3%
Total	21	100.0%	\$ 510,806,735	100.0%

NOTE: See the October ITIB Major IT Project Status Report (provided separately) for a complete status of the Commonwealth major IT project portfolio.



## Major IT Projects Expecting Development Approval This Quarter

1. DEQ Document Management
2. DGS Real Estate Portfolio Management Information System (PLATS Replacement)
3. DRS Integrated Financial Management System
4. Virginia Enterprise Applications Program– Phase 1 (Budget Planning/FMS)
5. VDOT Equipment Management Information System
6. VDOT Pavement Management System
7. VEC Unemployment Insurance
8. VITA Web and Software Accessibility Compliance
9. VSP Virginia Records Management
10. VSP Statewide Mug-shot and Other Images Repository
11. TAX Virginia Tax Online Upgrade



# CIO Objectives, SWAM Spend, Major IT Projects, IT Infrastructure Partnership

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## CIO Objectives



## SWAM Spend



## Major IT Projects



## IT Infrastructure Partnership





## *Response to Employment Offers from Northrop Grumman*

- 846 VITA Employees Received Offer Letters
- 66.9% (566) Accepted NG Offer
- 28.4% (241) Managed by NG



## *Customer Health and Welfare*

Multi-faceted approach to obtain customer feedback

- Customer Advisory Committee – ITIB
- AITR Communications meetings – CIO
- Cabinet Technology Team meetings
- Cabinet meetings
- Agency Head meetings
- Customer Advisory Council (Infrastructure)
- Information Security Officer meetings
- UVA Survey

Feedback from all used to develop Action Plans



# Synopsis of Questions Submitted by AITRs

## Financial

### Questions

- I'd like to know more about the NG contract, specifically how the cost was set and how that relates to the MOU2 costing methodology.
- How will incremental cost charging work?



## IT Infrastructure Partnership

### Questions

- I need some clarification on what the agency can maintain and what VITA/NG will maintain? Is there a check list with those items and situations spelled out?
- When will a project timetable be available to help agencies plan for change?
- What is the plan for site visits?



## IT Infrastructure Partnership

### Questions

- For agencies planning to move to a new location in the next 12 months, should we plan to move servers and network equipment and devices?
- Will each agency's e-commerce service delivery be evaluated prior to change?
- Will each agency's e-commerce service delivery be evaluated prior to change?



## Procurement

### Issue

- Since the transition to Northrop Grumman on July 1, the review and approval time for I.T. purchase transactions has increased significantly. Our agency SLD has been removed from the technical review and approval process and that is now all being done by N-G and it has at least doubled (sometimes more) our previous order processing time. The technical review is being performed by N-G staff who are not familiar with the individual agency infrastructure and time is wasted by emails and phone calls back to the agency to get more information. My suggestion is to return the technical review and approval to the agency SLD and leave the enterprise level review to the N-G staff. I think this will improve the processing time and make your customers happier.



## Procurement

### Question

- Under the first MOU, purchases with 100% federal reimbursed funds were out of scope to VITA and the administrative fees were not charged. It took extraordinary measures to make that happen. Recently we were required to have VITA review a procurement for wiring 100% federally reimbursed funded project at a federally owned facility. Scope of work and specifications were developed by the federal government. This would appear to be an unnecessary review by VITA and duplication of what the federal employees have already scoped out. This project has nothing to do with the Commonwealth of Virginia owned and maintained infrastructure. Can we get a streamlined procedure for this type of procurement?



## Procure to Pay (P2P) 60-Day Assessment

- P2P Process is NOT working as anticipated
- Agency customers are experiencing delays in processing procurement requests
- Multiple Reviews are complicating the process – each has different rules of engagement



## Procurement

### Issue

- Our agency feels that VITA/NG purchasing processes have created problematic delays in requests for IT hardware and software. These delays have resulted in service outages and delays to agency end users.



## Security

### Question

- We are processing a security survey from APA and VITA ran a security scan on the network. When I replied to APA that we were going to follow VITA security policy, they stated that each agency has to have its own separate written policies and procedures. This appears to be some what of a duplication of effort and is VITA available (without charging the agency) to assist in writing these documents for each individual agency?



## For More Information on VITA

**[www.vita.virginia.gov](http://www.vita.virginia.gov)**

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